

**Chesapeake Regional Local Human Rights Committee**  
**April 23<sup>rd</sup>, 2013**  
**Compass Youth Services, LLC**  
**7460 Central Business Park Drive**  
**Norfolk, VA 23513**

The Committee convened as a Sub-Committee

Members Present:

Debbie Jones  
Sebrina Edwards  
Dr. Jeremiah Williams, LCSW  
Stewart Prost

Providers Present:

Natasha Curry, IHCCS, Inc.  
David Owen, Compass Youth Service  
Sharon Harper, Our Summer Place  
Susan Scheuring, Riverside Shore Memorial Hospital  
Chris Belin and Jessica Jones, Crestar Health, LLC  
Elicia Williams, Circle of Friends Day Support, In-Home Support  
Anthony Adams, Therapeutic Intervention Services  
Richard Roman, New Life, LLC  
Roger N. Alston, B.A.G.H, LLC  
National Counseling Group

I. Regular Session Called to Order

II. Approval of Minutes January 8<sup>th</sup>, 2013:

The minutes of January 8<sup>th</sup>, 2013 cannot be approved during Sub-Committee Meeting

III. Old Business:

No old business to review.

IV. New Business

- **National Counseling Group:** would like to present a new behavioral response system. NCG switched from Handle with Care to C.P.I (Crisis Prevention Institution). Staff would be recertified to be trained under the new behavioral response system. They do not utilize any "hands on" restraints. This new behavioral response system will be used for all programs including Intensive In-Home, Outpatient, Mental Health Support, Crisis Stabilization, and Therapeutic Day Treatment. Debbie Jones requested to make a motion to accept National Counseling Group policies and procedures, and also approved

behavior management plan; Dr. Williams made the motion and Sebrina Edwards second the motion. All were in favor.

**-Therapeutic Intervention Services, INC:** would like to request affiliation for Intensive In-Home Services through the Chesapeake Regional Local Human Rights Committee at the Chesapeake location. Anthony Adams would like to implement an additional service to provide adolescents from the ages of 8-17 to avoid out-of-home placement, disciplinary legal action, and improve cognitive behavioral disorders. The service will take place at their Chesapeake, Virginia office location, servicing the tidewater region. Services and program rules will be initiated to prohibit the use of alcoholic and substance abuse during, threat to employees, abusive or profane language and displaying weapons to staff during treatment or it will involve termination of services. They noted that they will not be using seclusion. In reference to time away/out regulations; services will be nonrestrictive. Stewart Prost did not recommend any changes but the human rights policies made references to Outpatient Services. This should be reworded to be general for both services.

Stewart also reminded committee members that paperwork needed to be provided two weeks in advance of the meeting to ensure information is not deferred.

There was a question about historical research; Therapeutic Intervention Services denied that there was any research being done.

Debbie Jones requested to make a motion to accept Therapeutic Intervention Services to be affiliated for Intensive In-Home Services and approved behavior management plan; Sebrina Edwards made the motion and Dr. Williams second the motion. All were in favor.

**-New Life, LLC:** would like to request affiliation for Intensive In-Home in Newport News area to provide therapeutic interventions for children between 5-21 years old to prevent out-of-home placement. Use TOVA as behavioral management plan; no use of seclusions. Stewart reviewed program rules and behavioral management plans and found no issues. Debbie Jones requested to make a motion to accept New Life, LLC to be affiliated for Intensive In-Home Services and approved behavior management plan; Dr. Williams made the motion and Sebrina Edwards second the motion. All were in favor.

#### V. Program Updates

\*Star = In attendance

Provider	Peer-to-Peer Issues	Abuse/Neglect Allegations	Complaints	HR Issues	Changes	Licensing/HR Review	Deaths/Serious Injuries/Incidents
*Chosen Hands Home LLC	N	N	N	N	N	N	N

*Circle of Friends	N	N	N	N	N	N	N
*Joy Haven, LLC	N	N	N	N	N	N	N
*Compass Youth Services, LLC	N	N	N	N	N	N	N
*Crestar Health, LLC	N	N	N	N	N	N	N
*Our Summer Place, Inc	N	N	N	N	N	Y	N
*IHCCS, Inc	N	N	N	N	N	N	N
*Riverside Shore Memorial Hospital	N	N	N	N	N	N	N
*National Counseling Group	N	N	N	N	N	N	N
*Therapeutic Intervention Services	N	N	N	Y	N	N	N
*Reyna Home Care	N	N	N	N	N	N	N
New Life, LLC	N	N	N	N	N	Y	N
B.A.G.H, LLC	N	N	N	N	N	N	N
*J & A Family Services, LLC	N	N	N	N	N	N	N

Provider	Comments (for items marked Y above)
Chosen Hands Home LLC	None to report
Circle of Friends	None to report
Joy Haven, LLC	None to report
Compass Youth Services, LLC	None to report

Crestar Health, LLC	None to report
Our Summer Place, Inc	Annual License
IHCCS, Inc	None to report
Riverside Shore Memorial Hospital	None to report
National Counseling Group	None to report
Therapeutic Intervention Services	Corrective Action Plan for Human Rights
Reyna Home Care	None to report
New Life	Annual License
B.A.G.H, LLC	None to report
J & A Family Services, LLC	None to report

#### Vi. Advocate's Report

Mr. Prost reported that there was a single opening with Mary Meagher coming on the committee and once Dr. Austin leaves the committee. Mr. Prost would like to request an amendment to the bylaws of the LHRC to change the number of members from 7 to 5. Once Dr. Austin leaves the committee there will be two vacancies on the board and it would be possible to meet as five members and changing the quorum from four to three. When the committee meets in quorum again then Mr. Prost can make to changes and this will hopefully be in place by July 1<sup>st</sup>, 2013.

Human Rights regulations are in the process of being revised; which have not been revised since 2007. To collect data for input to make revisions, surveys have been sent out to family and members. There is a link that can be done online or the survey can be done in print manually. Providers are encouraged to complete the surveys.

Mr. Prost talked about the CHRIS System (Comprehensive Human Rights Information System). He informed providers that this is the way that providers will be reporting abusive neglect, complaints, deaths and serious injuries, and overall incidents that occur to state licensing. This will replace faxing reports and investigations to Human Rights and faxing to licensing in Richmond, VA. The system will be put out in phases. Phase I has already been implemented for CSB and large providers. Phase II any licensing providers providing any intellectual disability services. Providers have to be set up with Delta (the portal into CHRIS). This will be done in May. Phase III will be for Intensive In-Home, Acute Psychiatric, etc. This will take place in the summer. When entering data into CHRIS put in as much information as possible and also put the investigation report into the document. Only licensed providers are able to begin with CHRIS. The goal is to make everything electronic and eliminate a lot of the paperwork going back and forth.

Lastly, Mr. Prost wanted to remind everyone to get their information that they wanted to be on the agenda in at least two weeks before the meeting. Also get the reports to the committee members as soon as possible. It is okay to email quarterly report forms. Please be mindful of incident report confidentiality; this should be faxed to the Human Rights Office.

#### VII. Open Forum

- No Comments

VII. Next Meeting Date: July 9, 2013

IX. Adjournment

X. Executive Session

A committee member made the move that the LHRC go into executive session pursuant to Virginia Code §2.2-371 (A), for the protection of privacy of individuals and their records in personal matters not related to public business, namely to review serious incidents.

A committee member made motion to go out of the executive session; Dr. Austin second the motion and the executive session was closed.

A committee member motioned that each member shall certify that to the best of their knowledge that matter only lawfully exempted from open meeting requirements and only such matters for the protection of the privacy of individuals and their records in personal matters not related to public business were heard, discussed or considered.

The Committee voted to adjourn executive session.